

DATE: May 7, 2026

TO: 911 Emergency Response Advisory Committee

FROM: Connie Shepperd, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us

THROUGH: Chris Crawforth, Chief of Police

SUBJECT: [For possible action] - : A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the renewal of Priority Dispatch ProQA/EFD Quality Performance Review Services for an amount not to exceed \$16,872.00.

SUMMARY

A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks PSAP for the Renewal of Priority Dispatch ProQA/EFD Quality Performance Review Services for the amount of \$16,872.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Dispatch.

PREVIOUS ACTION & BACKGROUND

The E911 Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

In May 2020, funding was approved for Sparks' ProQA EFD protocols and has approved the annual costs/fees each year. In March 2022, funding was approved for Sparks' Priority Dispatch Quality Performance Review services. Today's request is to reimburse Sparks PSAP for the renewal of the Quality Performance Review services.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP for the costs associated for the renewal of ProQA/EFD Quality Performance Reviews through Priority Dispatch, in the amount of \$16,872.00.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approves the request to reimburse Sparks PSAP for the costs associated for the renewal of ProQA/EFD Quality Performance Reviews through Priority Dispatch, in the amount of \$16,872.00.



Medical Priority Consultants, Inc.
 dba Priority Dispatch Corp
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 www.prioritydispatch.net
 accounting@prioritydispatch.net

INVOICE

Invoice Number	SIN309107
Invoice Date	05/05/2026
Service Dates	05/05/26 - 05/04/27
Agency ID	11989

Billing Address

Sparks Police Department
 1701 E. Prater Way
 Sparks, NV 89434
 United States

Shipping Address

Sparks Police Department
 1701 E. Prater Way
 Sparks, NV 89434
 United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
			USD	06/04/2026


Product Name	Quantity	Total
Q Plus for EFD		
Quality Performance Review Service - EFD		
Expert case review and reporting of 74 cases per month, or 888 per year	888	\$ 16,872.00
Subscription auto-renews without written cancellation		
	Net Total	\$ 16,872.00
	Tax Total	\$ 0.00
	Invoice Total	\$ 16,872.00

Payment Detail
FEDERAL TAX ID# 87-0447422
Check payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. P.O. Box 30847 Salt Lake City, UT, 84130-0847
Wire/ACH payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111 Account Number: 002226546 Routing Number: 124000054 Swift Code: ZFNBUS55 Bank Name: Zions First National Bank
Credit Card payments: please visit https://payment.prioritydispatch.net
Remittance Email: finance@prioritydispatch.net
Questions or Corrections: accounting@prioritydispatch.net

CITY OF SPARKS

REQUEST FOR PURCHASE ORDER

This Document has no legal force and effect and shall not bind the City of Sparks to make any purchases unless it has been properly executed by the City of Sparks Purchasing Manager.

Date	F.O.B. Point	Tax Exemption	Mail Invoices To:	P.O. Number
5/07/26	S.P.D.	Nevada NRS 372.325/Federal A-396200	Finance Department	
<u>Discount Terms</u>		<u>Delivery Time</u>	<u>Vendor Number</u>	This Number Must Appear On All Packages And Papers Relating To This Order. 
			312818	
Medical Priority Consultants, INC P.O. Box 30847 Salt Lake City, Utah 84130-0847 Email: billing@prioritydispatch.net			Special Shipping Instructions Sparks Police c/o Connie Shepperd 1701 E. Prater Way Sparks, NV 89434	
ITEM #	QUANTITY/UNIT	DESCRIPTION/ADDITIONAL INFORMATION	UNIT \$ PRICE	TOTAL \$ PRICE
1	888	Q Plus for EFD - Quality Performance Review Services for EFD - Expert case review and reporting of 74 cases per month, or 888 per year INVOICE # SIN309107 (SEE ATTACHED INVOICE)	\$16,872.00	\$16,872.00
PROGRAM NUMBER		ACCOUNT NUMBER	ENCUMBRANCE AMOUNT	
090219		603055	\$16,872.00	

Shepperd 5/7/26

 DEPT. APPROVAL/DATE

Connie Shepperd

 REQUESTED BY

REMARKS:
 To be reimbursed by Washoe County E911 Funds.
 (Ok to pay.)